

THE CHEDI

ANDERMATT, SWITZERLAND

GUEST INFORMATION

The Chedi Andermatt strictly follows the recommendations and regulations of the Federal Council to contain the virus. Therefore, our entire team will be doing everything possible to protect your health and to make your stay as indulging as possible. For your personal health and safety as well as the health and safety of our employees, we have defined the following health and safety concept:

- All employees who are in direct contact with guests for more than 15 minutes and closer than 1.5 metres (e.g. Spa therapists) wear protective masks when in contact with guests. Guests are also requested to wear a mask during their treatments provided by the hotel.
- Hand disinfectants have been placed in all public areas.
- In the area of all restaurants, employees are required to disinfect their hands every time after clearing dishes and tables or before serving food.
- Housekeeping and cleaning staff are required to wear gloves at all times and changing them from time to time.
- Staff is required to disinfect their hands regularly or before serving another or new guest.
- Staff must strictly follow the recommendations and requirements of the Federal Office of Public Health and the management.
- Masks and gloves are available on request to all guests.
- The health and safety concept will continuously be adapted to the latest recommendations and requirements of the Federal Office of Public Health and the cantonal guidelines.

As a further preventive precautionary measure to limit the spread of corona-virus, we kindly ask you to refrain from visiting The Chedi Andermatt if you have visited a foreign country with increased risk of infection during the last two weeks (see current list of the Federal Office of Public Health), if you have not felt healthy within the last ten days or if you are currently suffering from fever, a cough or any other cold / flu symptoms. To clarify these questions a legally required questionnaire needs to be fulfilled upon arrival.

For up-to-date information on safe travel and travel regulations, please visit the websites of the Federal Office of Public Health and World Health Organisation.

The following facilities are open:

The Restaurant

Breakfast 7 - 11am (à la carte only)

Lunch 12 - 2pm

Dinner 6.30 - 10pm

Room Service (24/7)

(You will find the current menu on www.thechediandermatt.com/en/Covid-19).

The Japanese Restaurant

Dinner 6.30pm - 10pm (Wednesday - Sunday)

The Lobby

10am - 10pm (Light Meals & Snack Menu)

The Bar & Living Room

12am - midnight

The Cigar & Wine Library

10am - midnight

The Spa & Health Club

Open from 7am - 9pm

Treatments from 9am - 8pm (reservations need to be made at least 24 hours in advance).

(You will find the current spa brochure on www.thechediandermatt.com/en/Covid-19).

For any further questions you may visit our homepage (www.thechediandermatt.com/en/Covid-19). Should you require any further information you may of course contact us at any time - we remain at your entire disposal and thank you for your kind understanding.

We wish you a pleasant and relaxing stay with us at The Chedi Andermatt!

Warm regards

Jean-Yves Blatt

General Manager & The Chedi Andermatt Team